

The iResQ Difference

Over 25 years of experience
repairing tablets and laptops

Trusted by the nation's #1
device insurance provider



Your students deserve the best. We are here to help.

Your student's success is dependent on a functional device. We work hands on with schools, either through 1:1 program support or in tandem with insurance, to provide seamless repair processes and support for tablets and laptops.



iResQ+ Plan

Asset Management
Dedicated Account Representative
Personalized Services



Cost Effective

Multi-Part / Volume Discounts
Tailored Pricing
Free Shipping



The Q stands for Quality



Unbeatable Warranty

One year parts & labor
Proven quality parts
If we installed it, we will fix it

Stringent Quality Checks

Comprehensive multi-point inspection
Multi-level Quality Control process
Device specific checklists

Certified Technicians

Comptia A+, Wise, ACMT, ACIT
Below 2% rework rate
We take pride in every repair

Keeping your *students* connected



Introducing the **iResQ** Asset Management Portal

A single portal that allows you to
Submit, Track, Review, Approve, and Process
Repairs

iResQ

Dashboard

Repairs

- View All Repairs
- Repairs In Progress
- Repairs Pending Approval
- My Submitted Repairs

Devices

- Active Device Users
- Archived Device Users

Device Users

Invoices

- Unpaid Invoices
- Payment In Process
- Paid Invoices

Settings

- Manage Users
- Manage Organizations
- View User Activity
- Configure Device
- Makes/Models
- Purchase Orders

All Repairs

Export CSV Re-sync Filemaker Orders Submit Repair

Filter by Date Submitted Search by serial #

| | Date Submitted ↑↓ | Order Number ↑↓ | Organization | Claim # ↑↓ | PO # ↑↓ | Serial Number | Repair Total ↑↓ | Status ↑↓ | Repair Description | |
|--------------------------|-------------------|-----------------|--------------|------------|---------|---------------|-----------------|-------------------|--------------------|-----------|
| <input type="checkbox"/> | 01/13/2023 | B-2498 | iResQ AMP | 91234 | 64351 | 96587432 | \$108.38 | Awaiting Approval | I/O Board | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2497 | iResQ AMP | 89123 | 64351 | 12563697 | \$436.81 | Rejected | LCD LCD | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2496 | iResQ AMP | 78912 | 15346 | 78965821 | \$185.01 | Approved | LCD, Digitizer | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2495 | iResQ AMP | 67891 | 15346 | 65874892 | \$130.28 | Approved | Palmrest, Keyboard | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2500 | iResQ AMP | 47859 | 64351 | 98765432 | \$108.38 | Shipped | Digitizer | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2499 | iResQ AMP | 19874 | 64351 | 78451245 | \$141.22 | Billed | LCD | Actions ↓ |
| <input type="checkbox"/> | 01/13/2023 | B-2494 | iResQ AMP | 12345 | 15346 | 32457867 | \$217.86 | Approved | LCD, Digitizer | Actions ↓ |

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Advantages of using the iResQ AMP

- Upload entire device fleet
- Ability to upload extensive student info
- Upload existing device to student info
- Assign devices to students and staff
- Personalize your page
- View historical repairs per device
- Assign/manage AMP staff at your school
- Streamlines repair submissions
- Searchable by device or person
- Real-time status updates
- Online invoice review / download
- Variety of custom filters
- Quick-look dashboards
- and more...

Get started today!

For a demo please contact us at
913-390-1030 and ask for a
iResQ AMP Specialist

